

RMGS COMMERCIAL SOLUTIONS

Prepared for disruption | Proven under pressure

RMGS, Inc. specializes in improving how complex organizations prepare for disruption and operate under pressure. through:

- Testing readiness through realistic exercises and scenarios
- Identifying operational and security vulnerabilities
- Strengthening coordination across agencies and partners
- Improving logistics and continuity planning
- Supporting leadership decision making during disruptions



PROPRIETARY NON-GOVERNMENTAL ORGANIZATION (NGO) – GLOBAL HUMANITARIAN MISSION ENABLEMENT SUPPORT:



- RMGS supported the NGO by strengthening **mission planning, logistics coordination, and operational readiness** for medical outreach conducted in infrastructure-limited environments.
- Our forward logistics planning, site access coordination, and host nation engagement support enabled surgical teams to deploy efficiently and operate safely in complex settings.
- Our **operational risk assessments and continuity planning** improved mission resilience in locations with limited infrastructure and evolving security considerations.
- This support enabled the organization to expand mission reach while **improving safety, coordination, and delivery** across international surgical operations.

STADIUM SECURITY READINESS ASSESSMENT:

- RMGS enabled leadership of a professional sports team to move forward with **informed risk visibility** and a structured path toward a **strengthened physical security posture** ahead of the season launch.
- Our team delivered independent threat security assessments in support of league-mandated, pre-kickoff certification requirements.
- The evaluation took place in a non-game-day environment and focused on **identifying vulnerabilities in physical security measures and operational procedures**.
- We reviewed three designated access points, including administrative, loading dock, and team player entrances.
- Findings were synthesized into an executive briefing that mapped exposure points, prioritized remediation pathways, and aligned corrective actions with **International Organization for Standardization 31000 quality management principles**.



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OPERATIONAL READINESS EXERCISE SUPPORT FOR CITIES HOSTING INTERNATIONAL SPORTING EVENTS:

- RMGS advanced host city preparedness through discussion-based and operational exercises that **prepared local critical infrastructure stakeholders for real-world, game-day conditions** across complex, multi-agency environments.
- RMGS conducted over a dozen tabletop exercises, which allowed all public and private sector stakeholders, including public transportation agencies, utility companies, emergency response and management partners, and venue and event operators, to discuss response actions to potential disruptions to critical lifelines during fan and premier events.
- These discussions focused on **scenarios that interrupt vehicle and pedestrian traffic flow, power, communications, water, and public safety response** (i.e., police, fire, and emergency medical) and highlighted necessary coordination and collaboration between partners to ensure the safety of fans and successful execution of events.
- Follow-up functional exercises served to validate shareholder response to various scenarios in a shared environment, such as an Emergency Operations Center or Incident Command/Unified Command.
- **Real-time scenario injects**, including public transit disruptions, crowd surges, weather impacts, and communications challenges were released as the exercise progressed, challenging participants to react quickly within the control center with existing procedures and coordination mechanisms.
- These exercises, over 30 in total, enabled host cities to **assess lifeline performance under pressure, identify coordination gaps, refine response processes, and strengthen operational alignment** across participating organizations prior to tournament execution.

FORTUNE 500 RETAILER – DISTRIBUTION NETWORK RESILIENCE AND CONTINUITY SUPPORT:

- RMGS provides **comprehensive security and emergency management services** to a Fortune 500 retail company's headquarters in Virginia.
- Our emergency management consultant delivers **daily oversight of the contracted security guard force**, monitors physical security operations, and coordinates emergency response activities during unforeseen incidents.
- We conduct Technical Security Countermeasures (TSCM) sweeps of sensitive areas and executive boardrooms in support of corporate meetings.
- In addition, we provide physical security augmentation and surveillance detection capabilities for major corporate-sponsored events to ensure a secure operating environment.
- RMGS also partners with a **commercial camera systems provider to deliver enhanced security monitoring** for retail locations that have experienced significant security incidents or facility disruptions resulting from criminal activity or vandalism.
- Our team **manages installation, monitoring, and response operations** for designated locations, ensuring continuous oversight and rapid intervention when needed.
- We provide timely reporting to facilities and asset protection teams, delivering actionable recommendations and mitigation strategies to identify and resolve security-related vulnerabilities.

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